

SANITY
ENTERTAINMENT
MOVIES • MUSIC • MERCH



5th March 2010

To Whom It May Concern:

LETTER OF THANKS AND APPRECIATION

I write this letter in recognition and special thanks and appreciation to Hi-Tech Stainless Fabrications Pty Ltd (HSF) and specifically Joe Pane.

Over the course of our commercial relationship (being 13 years!!!), amazing service and outstanding results is what we have come to be consistently provided with by you and your business.

Your ability, capability and unfettered willingness to cater for our rollout in the United Kingdom (UK/England) and assisting us in designing the prototype and the distribution of our new fixtures. With our large and extensive operations, we deal and need to rely on so many contractors, tradesmen and the like throughout our business. This usually would mean encountering great complexities and issues (especially given our large portfolio of stores). You however, have always made our job much easier, saving us time, energy and allowing more time to be spent growing our business.

We consider ourselves privileged to be your clients and are excited to continue to grow our relationship further.

Yours thankfully,

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It's about the customer, always!

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